



RIO VISTA FIRE DEPARTMENT 2022 ANNUAL REPORT

MESSAGE FROM THE FIRE CHIEF

Community Members,

It is my pleasure to share with you the *2021 Annual Report* for the Rio Vista Fire Department. This year have addressed many challenges like many others, we continue to be heavily impacted by the COVID-19 pandemic. However, the resilience of the Rio Vista Firefighters has been amazing. Despite facing enormous challenges, with our primary issue being recruitment and retention amongst our own staff, we continued to serve the Community 24/7/365, staffed with full-time professional Firefighter/Paramedics.



Our staffing levels saw an increase in 2021 with the addition of a full-time Engineer/Paramedic on each shift. This addition has allowed us to staff two apparatus on most days, with the goal of filling our authorized positions with qualified candidates. We anticipate solving the recruitment

and retention issue this year. It is our goal to have two fire apparatus' available to provide service to the Community, 24/7/365.

It is estimated that our call volume has increased to pre-COVID-19 pandemic levels. The call-volume is 9% higher than 2019; we responded to 2423 calls-for-service in 2021. As the call volume continues to increase, we are faced with some unique challenges. Due to these challenges, we are looking for alternative means to increase our staffing model with adequately trained and professional firefighters. To that end we are currently completing a grant application for federal funds under the "Staffing for Adequate Fire and Emergency Response" (SAFER). If successful, this grant will assist us in reaching our goal of increasing the staffing in 2022. A SAFER Grant will address several needs. First, it will address our regularly increasing call-volume that often results in simultaneous calls which happens approximately 10% of the time. Secondly, it will also assist us in addressing our community risk created by anticipated growth.

We have experienced substantial growth in both residential and commercial construction over the past few years and we currently have several large projects in the planning stages. As your Fire Chief, I continue to advocate for adequate resources required to address all-risk emergencies in the city and the required staffing and apparatus needed for responses to the new large commercial buildings. Developing a staffing plan that meets National Standards and community expectations, addresses firefighter and public life safety, while ensuring we have the financial resources to support the plan. This is a challenge in today's climate.

We continue to look for ways to be responsive to the needs of our community and be innovative in our service to the residents of Rio Vista and Delta Fire District. 2022 will be an exciting and challenging year, as we anticipate increased call-volume, more commercial and residential growth, and continued recovery from recent challenges we have faced. However, we look forward to the future and working on solutions together as a Community.

Scott A. Goodwin

Scott A. Goodwin, Fire Chief

Vision Statement

The Rio Vista Fire Department looks to the future and intends to grow and expand with the community. We honor the past but recognize the need to adapt to changing conditions, technology, demands and circumstances.

Mission Statement

The Rio Vista Fire Department exists to serve our residents by protecting the lives, property, and environment of those who visit, travel through, and live in our community, from dangers and hazards during emergencies and non-emergencies alike. We are committed to providing skilled and well-trained professional services to all who request us.

Core Values

COMMUNITY:

The RVFD considers our relationship to the community to be our first and foremost value.

HONOR:

The RVFD recognizes our obligation to uphold our high standards and maintain our focus on service to the Community.

INTEGRITY:

The RVFD acknowledges the need to be honest and forthright in all our actions.

PROFESSIONALISM:

The RVFD acknowledges the ethical and moral obligations required of our personnel.

The RVFD understands that we exist strictly to serve the Community and for no other purpose.

2021 DEPARTMENT ACCOMPLISHMENTS

Rio Vista Fire Department has remained focused on service delivery and accomplished several milestones despite significant challenges:

- Continued Integration of technology for response data collection.
- Increased staffing and successfully conducted recruitment process with the addition of 3 Engineer/Paramedics.
- Re-established a Fire Inspection program with the newly formed Fire Prevention Bureau.
- Supported the State of California with multiple 'Mutual Aid' responses.
- Implemented a water rescue program with staff trained to State standards for both Small and Large Vessel operators.
- Re-evaluated by Insurance Services Office (ISO) to determine if a rating reduction is possible, to reduce community insurance policy rates. (Results pending)

FUTURE SHORT TERM DEPARTMENT GOALS (12 months)

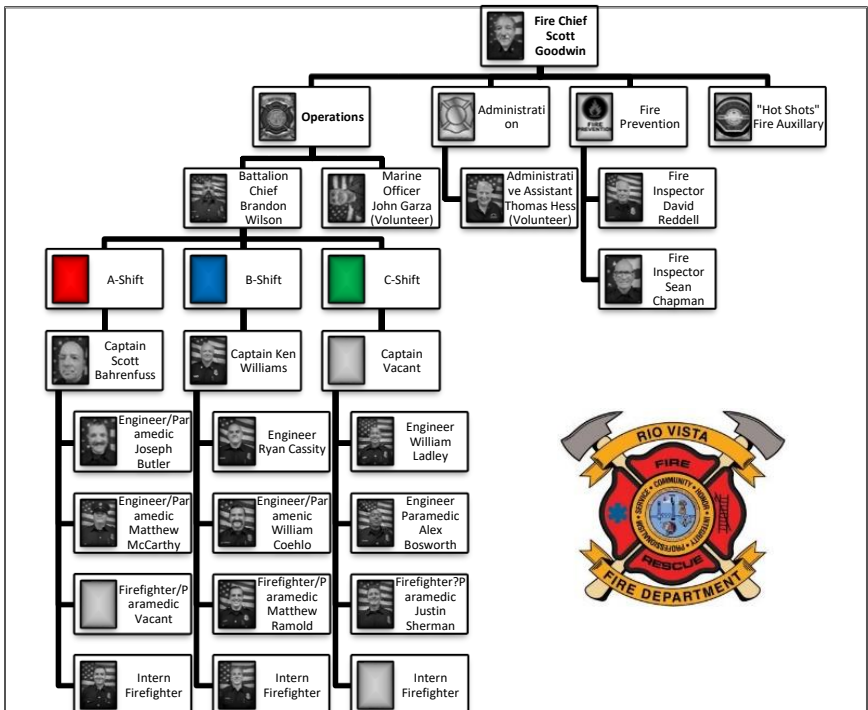
- Continue to evaluate staffing models and facility demands to meet future public safety service delivery needs.
- Researching and securing additional grant opportunities, including the SAFER Grant in 2022.
- Recruitment to fill existing and anticipated vacancies.
- Continue community outreach through social media and community events.

FUTURE LONG TERM DEPARTMENT GOALS

(3 years)

- Complete development of a 'Standard of Cover: Community Risk Assessment' to guide future needs and define our community risk.
- Begin the process of developing a community-driven strategic plan.
- Research and identify a funding source to replace Truck 55, that has exceeded its useful life expectancy.

DEPARTMENT ORGANIZATION & STAFFING



RIO VISTA FIRE DEPARTMENT MEMBERS:

Scott Goodwin, Fire Chief
Brandon Wilson, Fire Battalion Chief (Acting)
Scott Bahrenfuss, Fire Captain
Kenny Williams, Fire Captain
Vacant, Fire Captain
Ryan Cassity Fire Engineer
William Ladley, Fire Engineer
Alex Bosworth, Fire Engineer/Paramedic
Matthew McCarthy, Fire Engineer/Paramedic
William Coelho, Fire Engineer/Paramedic
Joseph Butler, Fire Engineer/Paramedic
Matthew Ramold, Firefighter/Paramedic
Justin Sherman, Firefighter/Paramedic
Vacant, Firefighter/Paramedic
Tom Hess, Administrative Assistant (Volunteer)
Sue McCracken, Customer Service Representative (Volunteer)
John Garza, Marine Officer (Volunteer)
Richard Cotter, Intern Firefighter/Paramedic
Matthew Gregory, Intern Firefighter/Paramedic
John Arnautou, Intern Firefighter
Daniel Gengler, Intern Firefighter

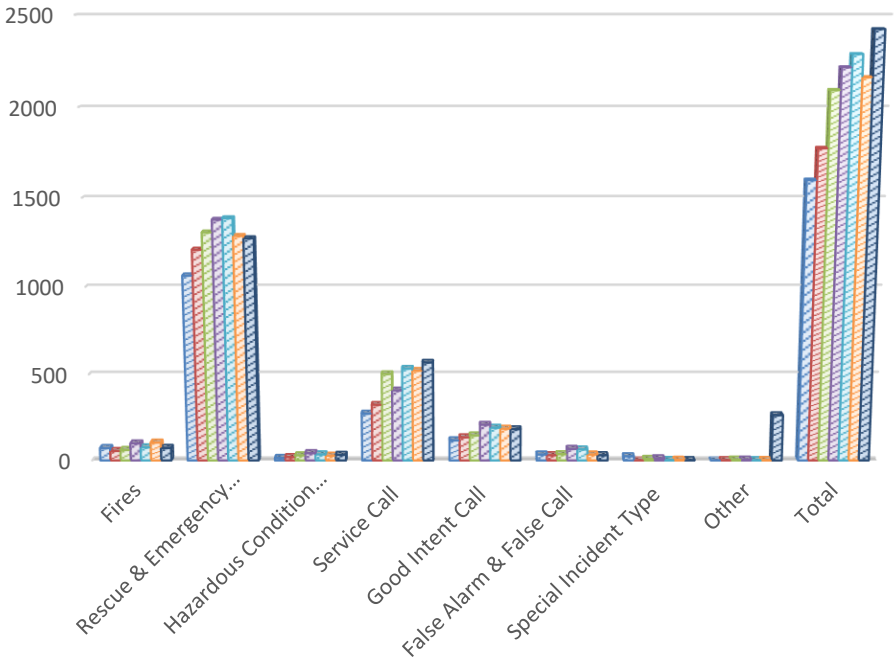


CALLS-FOR-SERVICE AND INCIDENT DATA

The Rio Vista Fire Department responded to 2423 Calls for service in 2021. This is an increase of 9% over 2020. In April of 2021 we resumed distributing our Customer Satisfaction Surveys to City residents who had requested service from the Fire Department. These surveys had been on hold due to COVID Restrictions. We sent out 931 Surveys and 282 were returned. This is a 30% return rate with 99.6% of the satisfaction surveys being in the Good-Excellent range.

ANNUAL INCIDENTS BY CATEGORY

- MAJOR INCIDENT TYPE 2015
- MAJOR INCIDENT TYPE 2016
- MAJOR INCIDENT TYPE 2017
- MAJOR INCIDENT TYPE 2018
- MAJOR INCIDENT TYPE 2019
- MAJOR INCIDENT TYPE 2020
- MAJOR INCIDENT TYPE 2021

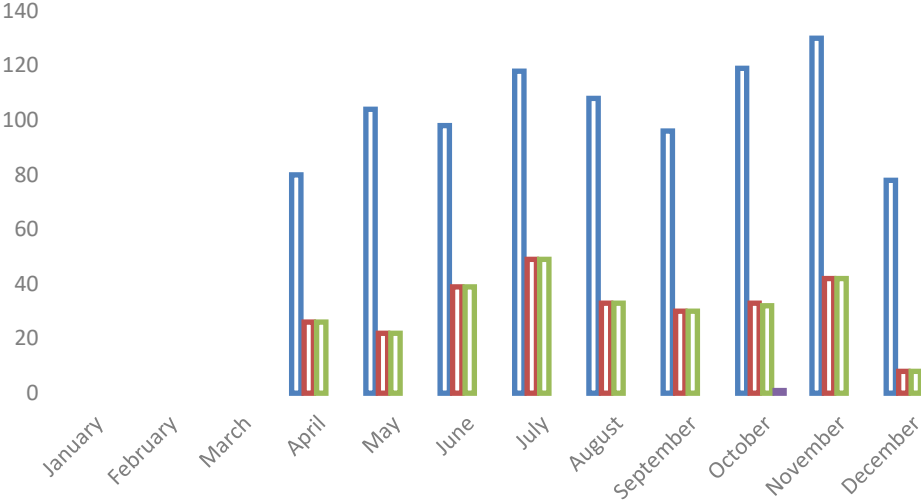


**MAJOR INCIDENT
TYPE**

	2015	2016	2017	2018	2019	2020	2021
Fires	72	55	61	99	76	104	73
Rescue & Emergency Medical Service	1063	1209	1306	1377	1386	1286	1473
Hazardous Condition (No Fire)	14	19	29	42	35	27	32
Service Call	273	324	502	407	533	521	618
Good Intent Call	117	135	146	208	191	185	182
False Alarm & False Call	34	30	36	67	64	34	30
Special Incident Type	24	0	8	12	2	3	1
Other	0	1	4	4	1	2	3
Total	1597	1773	2092	2216	2288	2162	2423

Customer Satisfaction Forms

■ Sent
 ■ Returned
 ■ Good to Excellent
 ■ Adequate-Poor-Unsatisfactory



Customer Satisfaction Forms

	Sent	Returned
January	0	0
February	0	0
March	0	0
April	80	26
May	104	22
June	98	39
July	118	49
August	108	33
September	96	30
October	119	33
November	130	42
December	78	8

DIVISIONS

OPERATIONS:

The largest Division within the Rio Vista Fire Department is its Operations Division. The Operations Division is responsible for emergency medical services, fire suppression, mitigation of disasters, and rescue activities.

Operations Division members provide a wide range of services to the Rio Vista community. They are responsible for responding to emergencies and calls-for-service that threaten life and property in the City of Rio Vista, the Delta Fire District, and our mutual aid areas.

The Rio Vista Fire Department also provides many non-emergency services to the Community including smoke detector battery changes and public education events, including tours of the fire station and apparatus, fire and life safety presentations.



The Operations Division is comprised of three platoons which staff one engine company and when staffing allows a second out engine which are supervised by a Battalion Chief. The Battalion Chief is responsible for the training, emergency response and administrative activities of all members assigned to those companies.

Personnel are assigned to Station 55 and they respond to approximately 2,400 alarms per year. Approximately 76% of all emergency calls are for medical and services provided to reduce risk to our community. Rio Vista Fire Department provides Advanced Life Support (ALS) level of care. 67% of our personnel are trained to the Paramedic level and all personnel are trained to Haz Mat First Responder Operational level.

TRAINING:

The Rio Vista Fire Department Training Division exists to serve the training needs of fire service personnel. We provide training, education, and certifications to members who are vital to the



organization's success. We promote excellence by employing state-of-the-art equipment, training, and a continued commitment to the health and safety of fire department members. We strive to provide the knowledge and skills necessary to maintain the safest work

environment possible for members as well as protection and service for the citizens of Rio Vista and surrounding communities. The Training Division also seeks to meet or exceed State and National training standards for 'all-risk' emergency operations, and we document our performance for regulatory organizations such as OSHA and ISO (Insurance Services Office). The training in the Rio Vista Fire Department begins with the minimum standards that are a

requirement for all members. At a minimum, all members are required to have completed a State Fire Marshal accredited fire academy or be certified as a Firefighter I, maintain the requirements of a wildland firefighter (“red card”), and must be certified as an EMT (paramedic preferred). The Department’s annual training plan builds on this foundation of knowledge and requires all members to meet or exceed 192-hours of ‘in-house’ training per year.



EMERGENCY MANAGEMENT:

The Rio Vista Fire Department is the lead City Department for 'all-risk' emergency management in the City and the Delta Fire District. Preparedness, Response, Mitigation and Recovery are the four interrelated concepts adopted by the City's Emergency Operations Plan. Rio Vista Station 55 also



hosts the City's Emergency Operations Center (EOC). This facility has been outfitted with technology and resources that enable City staff to address the

emergency needs of the City, while working closely with our partners at Solano County. The Fire Chief is designated as the EOC Director and works under the general direction of the Emergency Services Director/City Manager.

FIRE PREVENTION:

The Fire Prevention Division is led by the Fire Chief (Fire Marshal) and its responsibilities includes annual fire inspections,



new construction plans review, weed abatement, and fire investigation. The Fire Marshal is supported by two part time fire inspectors. During an annual fire and life safety inspection a fire prevention inspector will determine if a location has violations. Typically, these violations come in two

varieties: violations of general fire safe practices or the lack of maintenance of (or absence of) required prescriptive building features. If violations are identified and can be immediately corrected or if the violations are minor in nature the fire prevention inspector will issue a written order to address the violations. The fire prevention inspector may alternately send a letter with the violations noted with an order to comply.

Re-inspections are performed for fire and life safety hazards. These “distinct hazards” will be reinspected, typically after 14-30 days depending on the severity and if each violation has been corrected there will be no reinspection fee. The only fee would be for the initial inspection previously completed. However, if the noted violations have not been corrected during the first reinspection, additional inspections will need to be performed until all corrections have been made, up to and including administrative citations and/or costs for additional litigation.

PROMOTIONS & 'NEW HIRES



Scott Goodwin, Fire Chief MPA, EFO, CFO

Scott has over 40 years' experience in fire service, both in management and on the fire ground. In addition to being the Fire Chief, he is the President and Chief Executive Officer of ComTac Training; the Company's mission is to provide live and online training to fire service leadership throughout the United States. Prior to this, he was a Company & Chief Officer for more 25 years and was responsible for training, operations,

and administration. He has been the incident commander on thousands of incidents. He has earned an associate's degree in Fire Science, a bachelor's degree in administration, and a master's degree in Public Administration. Scott has also attended the Senior Executive in State and Local Government Program at the Kennedy School of Government, Harvard University and holds an Environmental Management Certificate from the University of California, Irvine.

Scott is a former Paramedic, a certified Company Officer, Chief Officer, Hazardous Materials Specialist, Urban Search and Rescue Regional Task Force Leader, Graduate of the National Fire Academy Executive Fire Officer Program and is Designated as a Chief Fire Officer by the Commission on Professional Credentialing.

Over the course of his career, he has developed thousands of Company and Chief Officers who are leaders of the fire service today.

Joseph Butler, Fire Engineer / Paramedic

Engineer/ Paramedic Butler joined RVFD in April 2021. He came to Rio Vista with over 16-years' experience as a firefighter the last 9 years as a Fire Captain in Calaveras Consolidated Fire Protection District. Joe has over 20 years' experience as a paramedic and is a certified Fire Officer through the California State Fire Marshal's

Office. He is also an Open Water Rescue Boat Operator for Small and Large Vessels, State of California Firefighter 1 and a Wildland Firefighter Engine Boss.



William Coelho, Fire Engineer / Paramedic



Engineer Coelho promoted from Firefighter/Paramedic to Engineer in July 2021. Engineer Coelho joined RVFD in 2017 and has been a Paramedic for over 7 years. Will is our Public Information Officer. He manages all our social media sites and creates a positive image for our organization in the community. Will maintains his State of California Paramedic License including certifications in Advanced Cardiac Life Support,

Pediatric Advanced Life Support, and International Trauma Life Support. He is also an Open Water Rescue Boat Operator for Small and Large Vessels and State of California Firefighter 1.

Ryan Cassity, Fire Engineer

Engineer Cassity joined RVFD in December 2010 as a volunteer firefighter. In February 2021 Ryan tested and was appointed to a full paid Fire Engineer. He came to Rio Vista with 3 seasons in the wildland firefighting arena. He has 10 years experience in the healthcare. He holds a associates Degree in Fire Technology and is working on his California Company Officer Certificate. Ryan is one of the departments Open Water Rescue Boat Operator for Small Vessels and State of California



Firefighter 1.

Justin Sherman, Firefighter / Paramedic

Firefighter/Paramedic Sherman is the newest addition to our fire family.

He joined RVFD in 2021 as a result of an external competitive testing process. He brings nearly 6 years experience as a firefighter and 3-years as a paramedic to Rio Vista. Justin holds an associate degree in Fire Technology, a National Registry Paramedic, and is a State of California Firefighter 1.



David Reddell, Fire Inspector

Inspector Reddell is returning to the Fire Prevention Bureau after a short hiatus. Dave previously served and did weed abatement for the city from 2015-2019. He re-joined RVFD in 2021 to resume duties as a weed abatement coordinator and fire inspector. He brings nearly 27-years experience from Lathrop Manteca Fire Protection District as a professional firefighter who retired at the rank of Captain. Dave is a California State Certified Company Officer and a State Certified Hazardous Materials Technician.



Sean Chapman, Fire Inspector

Inspector Chapman joined RVFD in 2021 as a result of an external recruitment process. He brings over 40-years experience as a professional firefighter. Most of Sean's experience was with Livermore Pleasanton Fire Department. Sean has earned bachelor's degrees in Fire Prevention Technology and Business Administration; he has also earned a associates degree in Fire Science.



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