



City of Rio Vista

1 Main St.

Rio Vista, CA 94571

(707) 374-6451 option 1, Fax (707) 375-2560

Form can be found on City Web Page: www.riovistacity.com

Tenant/Property Management Authorization Utility Application Form

You must fill this form out and mail it to us each time your tenant or Property Management firm changes.

NEW ACCOUNT

BILLING ADDRESS

FINAL BILL

I, _____, legal owner(s) of the property located at:

Service address: _____ Rio Vista, CA 94571

I authorize the following tenant or Property Management Company to receive the City of Rio Vista Utility Bill in their name and be responsible for the charges. **

Tenant:		Social Security #	
Service Address:		Driver's License:	
City/State:		Telephone #:	

RENT Moving Date: _____

Tenant's Signature: _____ Date: _____

Billing Name and Address (if different from above):		
Name:		
Billing Address:		
City:	State:	Zip:
Telephone #:		
Landlord Name and Address (if different from above):		
Landlord Name:		
Address:		
City:	State:	Zip:
Telephone #:		

Owner's Signature: _____ Date: _____

I, the property owner, confirm the above information to be true and correct and authorize the above tenant's occupancy at my property or the above agency to act on my behalf when establishing water service with the City. However, the property owner of record would remain liable for any unpaid water fees in the event that the tenant fails to pay for water use.

Please be advised that the City of Rio Vista Ordinance specifies:

Title 13, Chapter 13.04 Billing and Collection of charges

- All water charges shall be billed monthly and be due and payable upon receipt and considered delinquent after the 30th of each month, except in February, when it's due on the 28th.
- Meter billings. Water meters shall normally be read at the end of each calendar month and the resulting water charges shall normally be billed and mailed no later than three (3) working days after the 1st of the following calendar month.
- Water customers are responsible for charges, even if they do not receive water bills.
- **The property owner shall be responsible for all bills for water used on the property owner's premises and any and all unpaid bills for water service shall become a lien on the real property and may be collectible by legal action or the Department may refuse service to the premises until the account is paid in full.

Customer Signature: _____ Date: _____

Office Use Only

Date Entered: _____ Initial: _____ Account #: _____



CITY OF RIO VISTA

One Main Street, Rio Vista, California 94571
Phone: (707) 374-6451

April 27, 2021

INFORMATION RELEASE

PAY YOUR WATER BILLS ONLINE

Since October 2018, the online payment portal powered by Aquahawk for utility services has been available. We encourage our customers to sign up for this quick, safe and convenient option for contactless payment for your utility account. You can register by going to the City's website at – www.riovistacity.com and just under the picture you will see "[Pay your Water Bill](#)" - click on that and follow the directions.

The online system includes the AquaHawk Alerting Customer Portal, which is a free service that allows customers to monitor their water usage, set up and receive alerts, and it provides tools to manage your monthly water bills.

For questions registering for your online account, please contact the Finance Department at 707-374-6451 and choose prompt #1.

If you would like to make a payment by phone, call 1-844-446-6486. Please have your account number ready and follow the voice prompts.

Due to COVID-19 we are encouraging our customers to take advantage of this quick, safe and convenient option for contactless payment for your utility account. City Hall continues to remain closed at this time due to COVID-19.

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CITY OF RIO VISTA
WATER CONSERVATION URGENCY ORDINANCE

REVISION

Adopted by the Rio Vista City Council on NOVEMBER 1, 2016

EFFECTIVE DECEMBER 1, 2016

Section 3. Section 17.68.025 Water and Resource Conservation is hereby amended to read as follows:

A. The penalties for the waste of water and the procedures to impose such penalties are specified in Chapter 13.04.020. Acts constituting a waste of water are as follows:

1. Failure to comply with the following schedule when watering lawns, plants, or garden, or using outdoor water for other irrigation purposes.
 - a. No lawn/garden watering, or other outdoor water use, will be allowed between **nine o'clock (9:00 A.M.) and seven o'clock (7:00 P.M.) on any day.**
 - b. Subject to the limitations set forth in Section 17.68.025(A)(1)(a), users with **odd-numbered street addresses** shall use outdoor water only on **Sundays and Wednesdays and Fridays.**
 - c. Subject to the limitations set forth in Section 17.68.025(A)(1)(a), users with **even-numbered street addresses** shall use outdoor water only on **Saturdays and Tuesdays and Thursdays.**
 - d. The Director of Public Works or his or her designee may waive the requirements of Sections 17.68.025(A)(1)(a)-(c) if such waiver is necessary for health or safety reasons, as evidenced by the water user, and to the Director's satisfaction. In no case shall any user water more than **three (3) days a week.**
2. Watering lawns or gardens such that excess water leaves the property or area being watered.
3. Watering outdoor landscaping while raining, or within forty-eight (48) hours after measurable rainfall.
4. Washing vehicles, equipment or boats on days that do not coincide with irrigation days for the address where the vehicle is being washed, or using an open hose which is not equipped with a shut-off nozzle.

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5. Hosing down driveways, streets, parking lots, and building exteriors without the consent of the Director of Public Works or his or her designee except for valid health or safety reasons.
6. Having leaky faucets or plumbing fixtures on the premises.
7. Having improper connections to the City water system or on site faucets or hose bibs without a properly installed and maintained reduced pressure backflow device to prevent contamination of the potable water supply (i.e.: a RV may not connect to a residential faucet without a certified reduced pressure backflow device that is properly installed, maintained and annually inspected).
8. Operating evaporated coolers which are not equipped with a re-circulating pump.
9. The use of potable water in a fountain or other decorative water feature, except where the water is part of a re-circulating system.
10. The irrigation with potable water of ornamental turf on public street medians.
11. The irrigation with potable water of landscapes outside of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.
12. The washing of a car, boat, trailer, or other mobile equipment except at a commercial car wash, using only reclaimed water, or by using a bucket or a water-hose equipped with an automatic shutoff nozzle.

***** THERE IS NO WATERING ALLOWED ON MONDAYS *****

PLEASE KEEP FOR FUTURE REFERENCE